

# WARRANTY

## 1.1 Conditions

On all our bikes with or without electronic pedal assistance the warranty conditions as mentioned below apply.

The warranty right applies only to the first owner.

## 1.2 Warranty conditions

Frame:

5-year warranty \* on material and construction faults for steel frame and front fork

2 year warranty \* on material and construction faults for aluminum frame and suspension fork

Battery:

2 years warranty \* with > 70% capacity, excluding depth discharge, wear and use of a non-original charger.

Components:

2 years warranty \* on material and construction errors.

Paintwork:

2 year warranty \* on all paint and chrome parts, applies to rust formation from the inside.

## Requirements:

\* The above guarantee conditions apply, under Dutch law, exclusively for the first owner. In order to be able to make a warranty claim, the owner must present an original and correct dated purchase receipt. Post-written receipts will not be accepted.

Warranty is not granted if there is improper or non-normal use, insufficient service or maintenance, incompetent repair and / or assembly, use of non-original parts, change in execution or construction and if the bicycle is used for rental and / or if the bicycle is used to transport or carry more than one person at the same time. Wear is never covered by warranty.

The manufacturer assesses whether warranty is granted or not. Any assembly, disassembly and freight costs are at the expense of the owner. Warranty is only handled through our dealers.

Defective parts must be sent free of charge to the relevant dealer for assessment, stating the complaint accompanied by a copy purchase receipt.

## Additional conditions and warnings:

Depth discharge of the battery is excluded from warranty.

Only charge batteries with the original charger supplied.

Use of bicycle trailers and / or other extra load is not permitted.

The use of our E-Bikes on the beach is not allowed.

Contact or contact with corrosive and / or aggressive substances is not permitted.

Damage to electronics as a result of cleaning with a powerful water jet is not covered by the warranty.

The warranty and service expires on modification.

The guarantee will lapse if it has not been acted in accordance with the provisions of the user manual.

Any warranty claim will expire if no purchase invoice can be shown from which the purchase date appears.

## Liability:

ShaBri Bicicleta does not accept liability for indirect or immediate damage (whichever) occurs due to defects in the delivered goods. The liability does not extend beyond the warranty conditions described. Any liability for consequential damage is explicitly excluded.